

TRICARE Remote Health Care Overseas -- International SOS

Talking points

- **TMA chose International SOS from among many competitors. The chosen company already has a lot of experience serving military members and their families in remote locations in the Pacific, Latin America, and the Middle East.**
- **We are very excited about this -- this contract is a major step towards standardizing and improving beneficiary care for our Active Duty Service members and their family members who are permanently assigned to remote locations.**
- **One of the major benefits of the program is that active duty and family members permanently assigned to remote locations will enjoy a “cashless, claimless” benefit when they use providers within the International SOS network.**
- **This new contract does not indicate that TRICARE Europe beneficiaries in remote areas currently suffer from poor health care coverage. What it does mean is that health care services will be better standardized in all overseas regions, and beneficiaries will now enjoy the same ‘cashless,**

claimless' services when they use providers in International SOS' established provider network.

- **The contract is for one year, plus four option years and is valued at approximately \$2 million to \$5.8 million per year.**
- **The contract will provide routine, urgent and emergency medical and dental services for active duty service members who are permanently assigned to remote locations. Only routine, urgent and emergency medical services will be provided to family members, as the TRICARE Dental Program provides dental services for these beneficiaries.**
- **The contract will also provide urgent or emergency care for permanently assigned active duty service and active duty family members who are TDY/TAD, deployed or on leave while deployed or in an authorized leave status in remote overseas locations.**

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